

**CHICAGO BREAST CANCER QUALITY CONSORTIUM  
COMPONENT PATIENT SAFETY ORGANIZATION  
PATIENT SAFETY AND QUALITY IMPROVEMENT POLICIES AND PROCEDURES**

**TITLE: CONSORTIUM-PSO Patient Safety and Quality Improvement Policies and Procedures**

**EFFECTIVE DATE: September 1, 2009 and revised September 1, 2010**

**Purpose:**

To create and utilize a voluntary system through which participating healthcare providers can report information to the Consortium-PSO or its contractors/subcontractors, on a privileged and confidential basis, to enable the Consortium-PSO to aggregate and analyze patient safety and quality data and provide feedback to participating healthcare providers for the purpose of improving patient safety and quality.

**Policy:**

The mission and primary activity of the Consortium-PSO is to conduct patient safety and quality activities in order to assist participating healthcare providers to improve patient safety and the quality of healthcare delivery as it relates to breast cancer screening and treatment.

**Procedures:**

(1) The Consortium-PSO may assist participating healthcare providers to create a PSES for purposes of participating in the Consortium-PSO in accordance with the Consortium-PSO PSES Policy and as laid out in the Data Sharing Agreement. Training will be provided to Participating Healthcare Providers on creation of a PSES by Consortium-PSO staff in collaboration with the Illinois Hospital Association (IHA).

(2) The Consortium-PSO shall develop a process for the collection, analysis and development of PSWP. This shall include a process to protect the confidentiality and privilege of PSWP consistent with the Patient Safety Act and the Consortium-PSO Confidentiality and Privilege of PSWP Policy. Collection of PSWP from participating healthcare providers will generally utilize the IHA's web portal.

(3) The Consortium-PSO shall create a process to develop and disseminate information regarding improvement of patient safety and health care outcomes at participating healthcare providers, including recommendations, protocols and best practices. As enunciated in the Data Sharing Agreement, the Consortium-PSO will develop individual provider reports, so as to disseminate information to each participating healthcare provider with respect to how their data compares to data provided overall.

(4) The Consortium-PSO will develop best practices and quality improvement projects. These will be done through the individual expert Advisory Boards. For instance, the Mammography Quality Measures Board will develop mammography best practices and quality improvement projects based on review of the data collected and in light of literature reviewed in this area.

(5) The Consortium-PSO will develop a community report to disseminate general information to the public regarding quality in the area of breast cancer screening and treatment. However, consistent with the Data Sharing Agreement, such a report will not provide any provider specific information to the public.

(6) The Consortium-PSO shall create a process to utilize PSWP to encourage a culture of safety, to provide feedback, and to provide assistance to participating healthcare providers in order to effectively minimize patient risk and to improve the quality of patient care as it relates to breast cancer screening and treatment.

(7) The Consortium-PSO will work with process engineers to develop a common format for environmental scanning of participating providers. The data collected from providers through this project shall constitute PSWP as allowed under the Patient Safety Act. This activity will further inform the Consortium-PSO as to the issues of quality and will be used in conjunction with the data collected regarding quality metrics on breast cancer screening and treatment to identify providers for quality improvement projects. Through this project, site specific reports will be generated and provided to each participating site with recommendations on areas for improvement.